



When you partner with Shipware, you don't have to worry about going through the tedious identification and recovery process. Our technology, our process, and our team work hard to recover all the refunds you are entitled to.

After 17 years and thousands of audits, we have never come across an instance where a client wasn't overpaying their carriers.

# Superior Invoice Auditing Services

## Our Process



**Step 1**  
Submit Your Shipping Invoices For Evaluation

Send us your shipping invoices from UPS, FedEx, and LTL carriers, and we'll run them through our proprietary parcel audit software.



**Step 2**  
Uncover Where You're Overspending

We sift through your shipping invoices line item by line item to identify charges eligible for refund.



**Step 3**  
Start Saving!

For every incorrect charge identified, our team files a claim with the carrier on your behalf. All recovered finances go back to you!

## What You Get When You Partner With Shipware

### Savings on Shipping Costs

Over \$2 billion in refunds go unclaimed each year with FedEx, UPS, and LTL carriers. We make sure you get your cut and save on future shipping.

### Convenience & Simplicity

Our software has multiple audit points and one distinguishable component - contract compliance. This means we audit for accurate rates. While the frequency of inaccurate rates is low, when it does occur, it is often overlooked and the impact can be significant.

### Increased Visibility Into Shipping Operations

We provide KPIs and essential metrics that you can review quickly and easily - allowing you to make cost-saving decisions on the fly!

## Our Technology

### Krystal AI

The technology and intelligence behind superior parcel & LTL savings.

Krystal is our artificial intelligence that combines the industry's most robust database with over 200 years of insider carrier pricing knowledge to generate customized data points and unique insights that will help you improve operations and optimize your carrier pricing. Krystal is the engine behind our results and your superior savings!

## About Shipware

Shipware provides expertise and technology to help businesses reduce parcel and LTL shipping costs **10-30% with no disruption to current operations** and no required change in carriers. Our team of industry experts leverages over **200 collective years of carrier pricing experience** to help shippers negotiate superior shipping contract terms & pricing.

Our proprietary technology audits weekly carrier invoices to recover refunds on all billing errors, ensuring **proactive compliance of contract rates and terms**, as well as on-time service performance. Shipware's cloud-based reporting platform delivers powerful analytics for greater spend management visibility, empowering clients to make **intelligent cost-saving transportation decisions**.

## Our Vision

To be recognized as the leader in transportation spend management solutions.

## Our Mission

To increase our clients' profitability by delivering savings and value beyond their reach.

Ready to Start Saving Money While You're Sleeping? Get started with Shipware's Audit Services Today!

Call Us At (858) 879-2020 to Get a Quote